September 2023 – WHOI Pulse Survey Composite Results

Total Responses: 162 (~16% of the Institution)  NPS Score: -25
September 2023 – WHOI Pulse Survey Composite Results

**Total Responses:** 162
- **Promoters:** 31
- **Passives:** 58
- **Detractors:** 71

**Areas Working Well**

<table>
<thead>
<tr>
<th>Area</th>
<th>Promoters (9-10)</th>
<th>Passives (7-8)</th>
<th>Detractors (0-6)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td>7%</td>
<td>8%</td>
<td>9%</td>
</tr>
<tr>
<td>Institutional Support</td>
<td>10%</td>
<td>7%</td>
<td>13%</td>
</tr>
<tr>
<td>Compensation</td>
<td>4%</td>
<td>7%</td>
<td>8%</td>
</tr>
<tr>
<td>Staffing</td>
<td>12%</td>
<td>14%</td>
<td>8%</td>
</tr>
<tr>
<td>WHOI Policy &amp; Leadership</td>
<td>16%</td>
<td>12%</td>
<td>17%</td>
</tr>
<tr>
<td>Work-Life Balance</td>
<td>15%</td>
<td>16%</td>
<td>46%</td>
</tr>
<tr>
<td>Community &amp; Culture</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Work</td>
<td>30%</td>
<td>31%</td>
<td></td>
</tr>
<tr>
<td>Colleagues</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
September 2023 – WHOI Pulse Survey Composite Results

Total Responses: 162
Promoters: 31
Passives: 58
Detractors: 71

Promoters (9-10) Passives (7-8) Detractors (0-6)

- Housing
- Institutional Support
- Compensation
- Staffing
- Supervisor / Management
- WHOI Policy & Leadership
- Work-Life Balance
- Work
- Community & Culture
- Colleagues

Areas for Improvement

Promoters
- Housing: 21%
- Institutional Support: 7%
- Compensation: 15%
- Staffing: 8%
- Supervisor / Management: 13%
- WHOI Policy & Leadership: 14%
- Work-Life Balance: 14%
- Work: 17%
- Community & Culture: 16%
- Colleagues: 19%

Passives
- Housing: 16%
- Institutional Support: 17%
- Compensation: 14%
- Staffing: 9%
- Supervisor / Management: 10%
- WHOI Policy & Leadership: 14%
- Work-Life Balance: 19%
- Work: 17%
- Community & Culture: 16%
- Colleagues: 5%

Detractors
- Housing: 12%
- Institutional Support: 14%
- Compensation: 14%
- Staffing: 11%
- Supervisor / Management: 14%
- WHOI Policy & Leadership: 17%
- Work-Life Balance: 6%
- Work: 6%
- Community & Culture: 3%
- Colleagues: 4%